



**SOCIAL DISTANCING** – Please stay at least 2 meters apart from other guests and staff



**EXCEPTIONAL CLEANLINESS** – You will notice increased cleaning throughout your visit with particular attention to key touch points in the bedrooms



**HAND SANITATION STATIONS** – Stations are available throughout the hotel and all guest areas



**TEMPERATURE CHECKS** – All staff are being temperature checked at the beginning of each shift and this is available for guests as required



**IN-ROOM MENUS** – Interim simple in-room and drink menus are available



**GRAB AND GO BREAKFAST** – Nutritious take away breakfast will be available including hot items



**DISPOSABLE UTENSILS** – Single use disposable cutlery is available



**MINIMAL FOOD HANDLING** – The main items used and methods of preparation require minimal handling



**CARD PAYMENTS** – We would prefer payment by credit or debit card



**PROTECTIVE RECEPTION SCREENS** – Perspex screens are present at reception

Our team at The Downe Arms are ongoing training and regular updates regarding best practice to ensure your safety as well as that of our staff.

All the above measures are in place subject to change, in line with the updated guidance from the Government.